

How Can I Access My COVID-19 Test Results?

There are several ways to access your test results.

Average turnaround time for results is 2-3 days. However, this can change depending on level of demand across the state.

1. MyQuest Portal

This is the absolute fastest way to view your COVID-19 test results. As soon as Quest processes your test, the results are posted on the the Quest Diagnostics MyQuest Portal. (See back of this card for more details)

2. CHC Patient Portal

As soon as CHC receives your result from the lab, it will appear in your CHC patient portal. If you do not yet have a CHC patient portal, we will send you an email the same day you have your test. Follow the instructions in the email to set up and access your patient portal.

3. Look for a Text Message

If you have provided us with your mobile phone number, you will receive your results via text message.

4. By Phone

We know sometimes you just need to talk to us about your results...if you have not received them by other means, call us at 475-241-0740

PLEASE DO NOT CALL CHC UNTIL YOU HAVE CHECKED ALL OF THE OPTIONS ABOVE FOR RESULTS.

The Fastest Way To View Your COVID-19 Test Results!

MyQuest™



Your COVID-19 test specimen is being processed by Quest Diagnostics®

How to get your test results

1. Sign up for MyQuest at MyQuest.QuestDiagnostics.com, or download the MyQuest app.
2. Check your email for a message from Quest. Click the link to confirm your email address.
3. Log in to your MyQuest account using the username and password that you chose when you signed up.
4. Select the “Verify Your Identity” option. Accept the Patient Authorization (HIPAA Authorization).
5. Complete the Identity Verification Process.
6. You’re set! You will now get your Quest Diagnostics test results through your MyQuest account.

*Steps 1-5 must be completed to receive your results and the following information associated with your MyQuest account must match the information you provided for this testing: full name, date of birth, full address (street, city, state, and zip code), and your 10-digit phone number.

Visit QuestDiagnostics.com/home/Covid-19/ for our full COVID-19 update