

Welch Allyn Home & Healow App Setup Instructions for Patients

Before you come in for the visit to set up your Welch Allyn Bluetooth Blood Pressure Device, you will need to download 2 applications to your phone: "Welch Allyn Home" and "Healow." Please be sure to also complete the other steps on the "Checklist for Welch Allyn 1700 Setup" prior to your visit!

Download Welch Allyn Home:

- 1. Go to your app store and search "Welch Allyn Home"
 - If using an iPhone, you will select the "GET" button and then press the cloud icon.
 - If using an **Android**, select the "Install" button.
- Once it has been downloaded, open the app and select "OK" when asked if the app can use your Bluetooth and location. Note: If you choose the "Don't Allow" option, the Welch Allyn app will not be able to connect to your blood pressure monitor.
- You will now need to create an account. To do this, select "Create account" and enter your email, first and last name, and then select "Continue."





	Create account
Welch Allyn [®]	Welcome to the Welch Allyn Home! Enter your email and name.
	Email
	Touch to enter
	First name
Email address	Touch to enter
·	Last name
Password Forgot your password?	Touch to enter
	Continue
Log in	
	Prev Next Done
Create account	
Buy a device	

 You will then receive a message that says, "Email sent." Check your email for your temporary password. Select "OK."

🗸 Log in	Create account
Welcome to and name.	the Welch Allyn Home! Enter your email
Email	
cassj509@g	mail.com
First name	
Bella	
Last name Testpatio	Email sent Check your email for your temporary password.

 Now open your email app on your phone to find the email from Welch Allyn with your temporary password.

Be sure to check your SPAM or JUNK folders if it is not in your inbox.

Write down or copy the temporary password. Next, go back to the Welch Allyn app and enter the temporary password, then select "Log In."

 You will next be asked to agree to the terms and conditions. To do this, select "Agree."



Terms and conditions

Software version 2.3.2 © 2017 Welch Allyn, Inc.

TERMS AND CONDITIONS

THESE TERMS AND CONDITIONS ("TERMS AND CONDITIONS") ARE A BINDING AGREEMENT BETWEEN YOU ("YOU" AND "YOUR") AND WELCH ALLVN, INC. ("WELCH ALLVN, "WE." "U.S." AND "OUR"), AND GOVERN YOUR USE OF THE WELCH ALLYN HOMET*M MOBILE SOFTWARE APPLICATION (THE "APP"), THE APP INCLLDES ANY UPDATES THERETO, AND ALL ASSOCIATED DOCUMENTATION.

DOCUMENTATION. WEICH ALLYN LICENSES THE APP SOLELY ON THESE TERMS AND CONDITIONS AND ON THE CONDITION THAT YOU ACCEPT AND COMPILY WITH THIEM. BY TOUCHING THE "AGREE" BUTTON RELOW YOU: (I) HAVE READ AND UNDERSTAND THESE TERMS AND CONDITIONS; (I) ACCEPT THESE TERMS AND CONDITIONS AND AGREE THAT YOU ARE LEGALLY BOUND BY THEM; AND (III) REPRESENT AND WARRANT THAT YOU ARE OF LEGAL AGE TO ENTER INTO A BINDING AGREEMENT. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, WELCH ALLYN WILL NOT AND DOESN NOT LICENSE THE APP TO YOU AND YOU MUST NOT DOWNLOAD, INSTALL OR USE THE APP.

License Grant. Subject to these Terms and Conditions, Welch Allyn grants You a limited, non-exclusive and nontransferable license to download, install, and use the App on a mobile device owned or otherwise controlled by You solely for Your personal, non-commercial purposes.

License Restrictions. You agree not to:

(a) copy the App, except as expressly permitted by this license;
 (b) modify, translate, adopt, or otherwise create derivative works or
 improvements of the App;
 (c) reverse engineer disassemble, decompile, decode, or otherwise attempt
to derive or gain press to the source code of the App or any part thereof;
 (d) remove, dependent, or other hallectual property or proprictary rights
 Trademark, patient, or other hallectual property or proprietary rights
 Trademark, patient, or other hallectual property or proprietary rights
 (Agree Disagree

 You will then be prompted to reset your password to something more permanent. This password must be at least 6 characters, contain 1 uppercase letter, 1 lowercase letter, and 1 number. If you feel comfortable doing so, please write down your password for safe keeping.

8. The app will then ask you to enter your information. The only necessary information is your name and date of birth. However, you may also enter your height, weight, and other measurements if you wish to do so. You will also be asked to enter your blood pressure and weight goals. You do not need to enter goals to complete your account set up.

Change password We found your account! Now enter a new password. Password requirements: • 6 to 32 characters • At least 1 lowercase letter • At least 1 lowercase letter • At least 1 number Enter a password Touch to enter Retype the password Touch to enter Continue

Enter profile	
Welcome! Thank you for joining Welch Allyn Home.	
Since this is your first experience with the app, we need gather some information.	to
First name	
Last name	٦
Gender	
Unspecified	>
Birthday Required e	ntry
Touch to enter	
Height	
Feet Inches	
Waist	
Inches	
Continue	

You have now finished signing up for Welch Allyn Home. Please stop here and download the Healow app.

Download Healow:

You may already have a Healow account, if you have the app already on your phone, check that you are signed in and know your PIN. You will not need to complete the following steps if you already have a Healow account.

- To install the Healow app, go to your app store and search for "Healow."
 - If using an **iPhone**, select the "GET" button and then press the cloud icon.
 - If using an **Android**, select the "Install" button.



Install

Take control of your health

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"Healow" Wou	ld Like to Send
You Noti	fications
Notifications ma	y include alerts,
sounds, and icon b	badges. These can
be configure	d in Settings.
Don't Allow	Allow

3. Enter in your first name, last name, and date of birth. Make sure this information matches the information that you previously gave your provider so it can connect to your account in the provider's records. Then select "Continue."

		GET STARTED
	and Online Wellness	
Let's Get Start Please enter details of the p	ted!	
First Name		
Last Name		
DOB		
MM/DD/YYYY	Ö	
	Continue	

 Next, you will be asked if you have a practice code. Select "Yes, I have practice code" and enter in our practice code: ACFCAA. Then press "Next."

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50 ■ ■ ■ ■	
Do you have a	Practice Code
practice code from	Enter your practice code here.
your provider's office?	
which your provider has sent you)	
Yes, I have Practice Code	Next
No, I don't have a Practice Code	
(Use this option if you know your provider or service location name)	

Verify Your Practice

Community Health Center, Inc.

675 Main St, Middletown, CT 06457

This is My

Practice

Not My

Practice

4

 You will be brought to a screen that will say "Community Health Center, Inc. 675 Main St. Middletown, CT 06457." Select "This is my practice." Even if you are seen at another CHC site, the address for the Middletown office will be listed, this is okay.



Note: If you do not have access to that phone number, please contact Elizabeth Vazquez-Fresse (<u>vazqueel@chc1.com</u>) or (475) 294-3298 Ext. 2172 to assist you in signing in with your username.

←	🗸 Back		
Select number to receive verification code. Home (xxx-xxx-9960) Send Text	Dhone Verification Enter the code sent to your registered phone number xxx-xxx-9960 Didn't receive code? Resend (00:58)		
	1	2 ABC	3 Def
	4 оні	5 JKL	6 MN 0
	7 Pors	8 TUV	9 wxyz
⊕ Or Login with Username		0	\otimes

7. You will then see the "Terms of use agreement" on your screen, please select "I agree to the terms & conditions."

8. You will then be asked to create a password. Once you have confirmed the password, select "Confirm."

 Next, you will be asked to agree to the "Practice consent form". Once you have reviewed the form, check the box and select "Agree."

TERMS OF USE AGREEMENT	
Updated on June 28, 2021.	
1. Introduction	
These Terms of Use ("Terms') govern your access and use of Services (defined below) that Healow, LLC ("Healow," "we," or "us") provides to our customers (health care providers or their firms, "Providers") or on behalf of our customers to their patients. "Services" means Healow's products and services, such as our websites ("Sites"), cloud-electronic health records systems including associabile systems are patcher melance products are the the spatial such as practice means the low is the spatial such as practice." Including associabile systems are patcher melance products are who these Terms are patcher means including associabile such as practice. Mealow® and the healow way the spatial such as practice mom@, healow kids. TM , healow smite. TM , healow open accessTM, hello2healowTM, and the healow telemedicine offering, and the healow widgeTM which allows patients to book appointments for a Provider or practice from that Provider's or practice? webpage or other online listing.	
Our Services may interact with one other, and may further interact with other products and services owned and operated by Healow or its affiliates, including eClinicalWorks, LLC (the "Affiliated Services"), and other services operated by unaffiliated third parties ("Third Party Services"). To be clear, and as discussed in Section 6, Healow does not provide any healthcare services.	
When using certain Services, you may be presented with a Service specific terms of use agreement ("Service Specific Terms"). To the extent these Terms conflict with the Service Specific Terms, the Service Specific Terms shall control. If you are a Provider, or are accessing the Services on behalf of a Provider, you or the Provider may have signed a service agreement, business associate agreement, or other document with terms and conditions	
I agree to the terms & conditions	

Terms of Use

Cancel

Cancel	Validate Portal User
Reset I	Password
New Pass	word
Confirm No	ew Password
	Confirm
Cance	el Validate Portal User
Prac	tice Consent Form
The C	ommunity Health Center Inc. creates and

ine Community	Health Center, Inc. creates and
aintains electro	as Protected Health Information
II) These reco	rds are protected from unauthorized
d inappropriate	e access by
ommunity Heal	th Center, Inc. policies, as well as
ate and federal	laws. Providing our patients access
these records	by other healthcare providers and to
u. the patient.	makes it possible to extend and
have read the	consent form and the above informa
	Agre

 You will then be asked to "Create a PIN" for your Healow app. You will be asked to enter this PIN every time you open the app, so make sure it is something you will remember. Confirm your PIN before continuing.

 You then may be asked if you would like to turn on the "Face ID" or "Touch ID" feature depending on your phone's settings. For this request, you can select whichever option you prefer.

12. You will next be brought to the "Hello2Healow" screen. Select "Next." You may be asked to allow the Healow app to use your microphone and camera.



Face ID
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Next time, login with just a touch
Use your Face ID for faster, easier access to your Healow account.
Face ID allows you to log into Healow Mobile using your Face ID instead of your username and password.
In order to use Face ID, you need to enable it on your device through your OS Settings under the Face ID & Pascode section. You also need to enable Face ID for the Heldwarp by following instructions after your next login using your username and possword.
By enabling Face ID lagin, anyone who has a Face ID stared on this device is able to access your account. Please ensure any person with a Face ID stored on your device should be authorized to access your Healow accounts before enabling this feature.
Face ID are stored on your device only. Healow never sees your Face ID information. For information on how Apple protects your Face ID and Keychain data, please see Apple's Privacy Policy and IOS security guides.
Turn on Franci D
form on Face ID
Not Now



13. A screen will then show confirming your enrolled practices. Select
"Complete Enrollment." You will then receive a "Congratulations" message. You can select "Done."



 You will then be brought to a tutorial on how to use Healow. You can click "Skip" in the bottom left hand corner if you don't want to access the tutorial.



There are no further steps that need to be taken on the apps now. During your office visit, you will link the applications together. Please complete any remaining steps on the "Checklist for Welch Allyn 1700 Setup" before your appointment.

