

Dear [Patient's Name],

We are writing to inform you of an important change regarding your health insurance coverage at Community Health Center, Inc.

Effective October 1, 2025, we will no longer be accepting medical insurance with United Healthcare. This decision was not made lightly and comes after careful consideration and extensive efforts to reach a reasonable rate agreement with this insurer.

We understand that this change may cause inconvenience, and we are here to support you in navigating your options. We encourage you to contact your insurer to fully understand what your out-of-network benefits may include if you continue your medical care at CHC.

Thank you for trusting CHC with your care and we hope to continue serving you and your family for many years to come.

Sincerely yours,

Community Health Center, Inc.